ADDENDUM 2

Date: December 17, 2015

RFP: FD-02-16 / Billing for Services

Location: San Angelo, Texas

Bid Date: January 6, 2016 /2:00 PM Local Time

The following clarifications, changes, additions, and/or deletions are hereby made to the RFB Bid Forms:

Clarifications:

Is your current fire recovery billing internal or outsourced?

Outsourced

If outsourced, what is the current cost of their services to you in dollars and percent?

Percent paid on collection

Why are you currently going out to bid?

Prior vendor stopped performing fire billing

Is the City interested in considering bidders to provide delinquent account collection services?

No

Who is your ePCR vendor and what is your specific software package?

N/A

Are you looking for new ePCRs software or hardware? If so, what is your preferred solution?

No

What is the anticipated start date for this contract?

As soon as possible

What is the total number of fire recovery responses per year?

500-600

Can you provide a breakdown of your charges for all billable fire recovery responses?

Yes, this information is available online in our City Ordinance

Do you bill for residents and non-residents the same? If so, can you provide a breakdown by %?

Yes, 40-50% non-resident

Will the successful vendor assume responsibility for any backlog of unbilled and/or previously billed accounts?

We have been collecting

What is your 2014 payor mix based on charges?

Information not available

What is your 2014 payer mix based on cash receipts?

Information not available

It is the responsibility of the bidder to ensure all addendums are considered in their pricing to prior to submitting a bid by contacting the Purchasing Department or visiting the city's website at www.cosatx.us. All addendums are published on the website as they are issued. Failure to do so will be at the risk of the bidders. No revisions to a bid can be allowed after the bids are opened for any reason.

Sincerely,

Julia Antilley

Purchasing Manager